



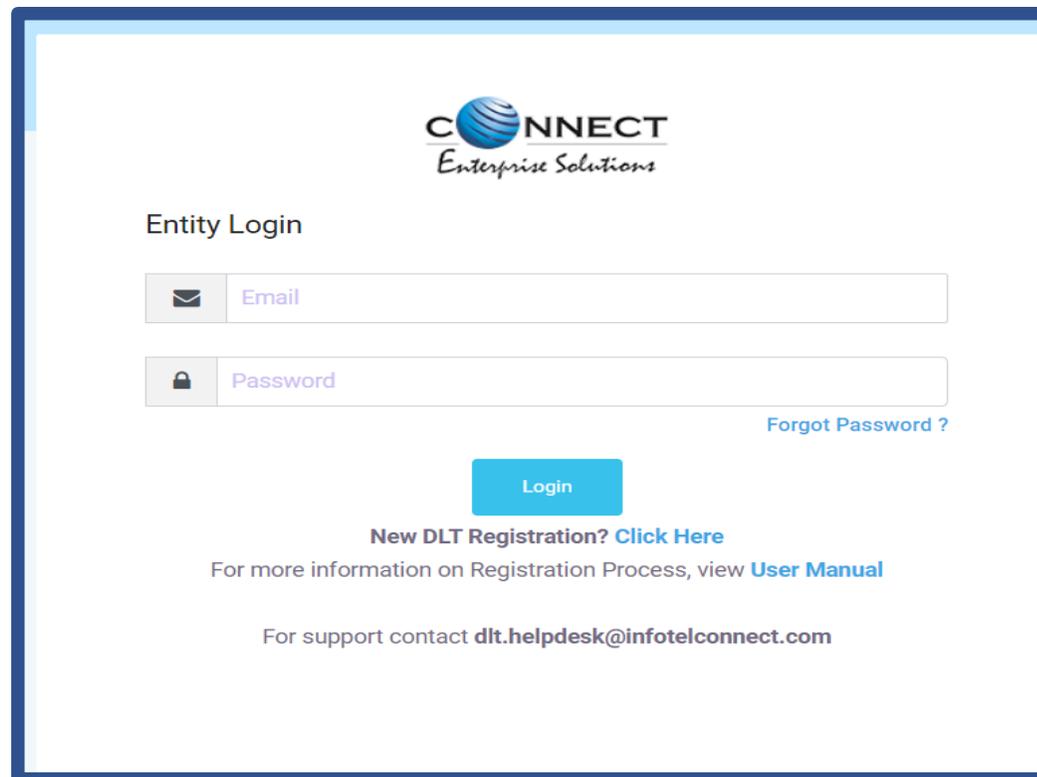
Welcome to Connect Enterprise Solutions

# Digital Consent Process

# Wallet Recharge

- To Request a consent from subscriber the Entity need consent balance in his Wallet.
- To avail the customer consent the Entities should have the consent credit balance in his account.
- Charges: **Rs.2.5 + GST = Rs 2.95 per consent acquisition**

# Login Page

A screenshot of the login page for CONNECT Enterprise Solutions. The page is enclosed in a blue border. At the top center is the CONNECT Enterprise Solutions logo. Below the logo, the text "Entity Login" is displayed. There are two input fields: the first is labeled "Email" with an envelope icon, and the second is labeled "Password" with a lock icon. To the right of the password field is a link that says "Forgot Password?". Below the input fields is a blue "Login" button. Underneath the button, there is text that says "New DLT Registration? Click Here" and "For more information on Registration Process, view User Manual". At the bottom, there is a support contact email: "For support contact dlt.helpdesk@infotelconnect.com".

Entity Login

Email

Password

[Forgot Password ?](#)

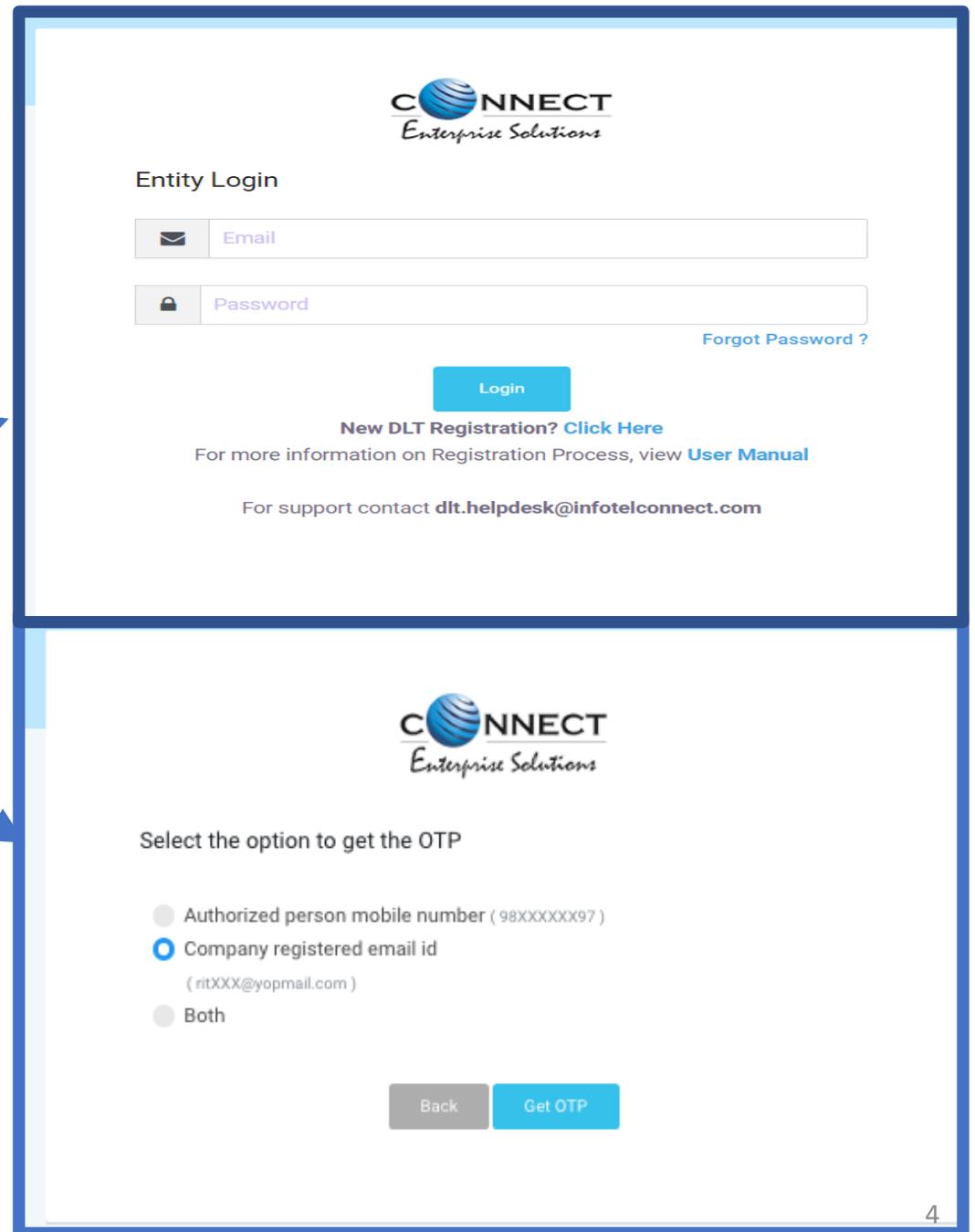
Login

New DLT Registration? [Click Here](#)

For more information on Registration Process, view [User Manual](#)

For support contact [dlt.helpdesk@infotelconnect.com](mailto:dlt.helpdesk@infotelconnect.com)

To login the panel entity needs to submit the valid credentials and complete the 2 way authentication process



The screenshot displays two sequential steps of the login process. The top panel, titled "Entity Login", features the CONNECT Enterprise Solutions logo at the top center. Below the logo, the text "Entity Login" is displayed. There are two input fields: "Email" with an envelope icon and "Password" with a lock icon. A "Forgot Password?" link is positioned to the right of the password field. A blue "Login" button is centered below the fields. Below the button, there is a link for "New DLT Registration? Click Here" and a reference to the "User Manual". At the bottom of this panel, a support contact email "dlt.helpdesk@infotelconnect.com" is provided. The bottom panel shows the "Select the option to get the OTP" screen. It features the same logo at the top. Below it, the text "Select the option to get the OTP" is displayed. There are three radio button options: "Authorized person mobile number ( 98XXXXXX97 )", "Company registered email id ( ritXXX@yopmail.com )", and "Both". The "Company registered email id" option is selected. At the bottom of this panel, there are two buttons: a grey "Back" button and a blue "Get OTP" button.

1 In side menu there is an option of wallet.

2 Under Wallet section, click on Recharge Button.

The screenshot displays the CONNECT Enterprise Solutions web application. The top header includes the logo, a user greeting "Welcome, [username]", and a "Logout" button. A left-hand side menu lists various options, with "Wallet" highlighted and circled with a blue '1'. The main content area features a "Wallet" header with a "Current Balance : 0" indicator. Below this, there are two tabs: "Recharge History" (active) and "Transactions". The "Recharge History" tab contains search filters for "Reference Number", "From Date" (26/04/2022), and "To Date" (26/05/2022). A blue "Recharge" button is circled with a blue '2'. Below the filters is a table with columns for "Sl. No.", "Reference Number", "Recharge Amount", "Date", and "Status". The table area is currently empty, showing a "Oops! No Data Found" message.

3

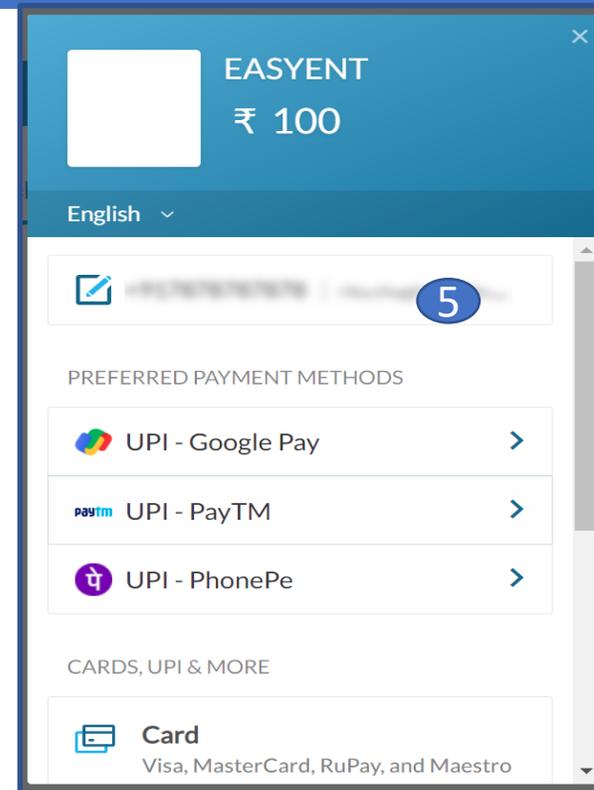
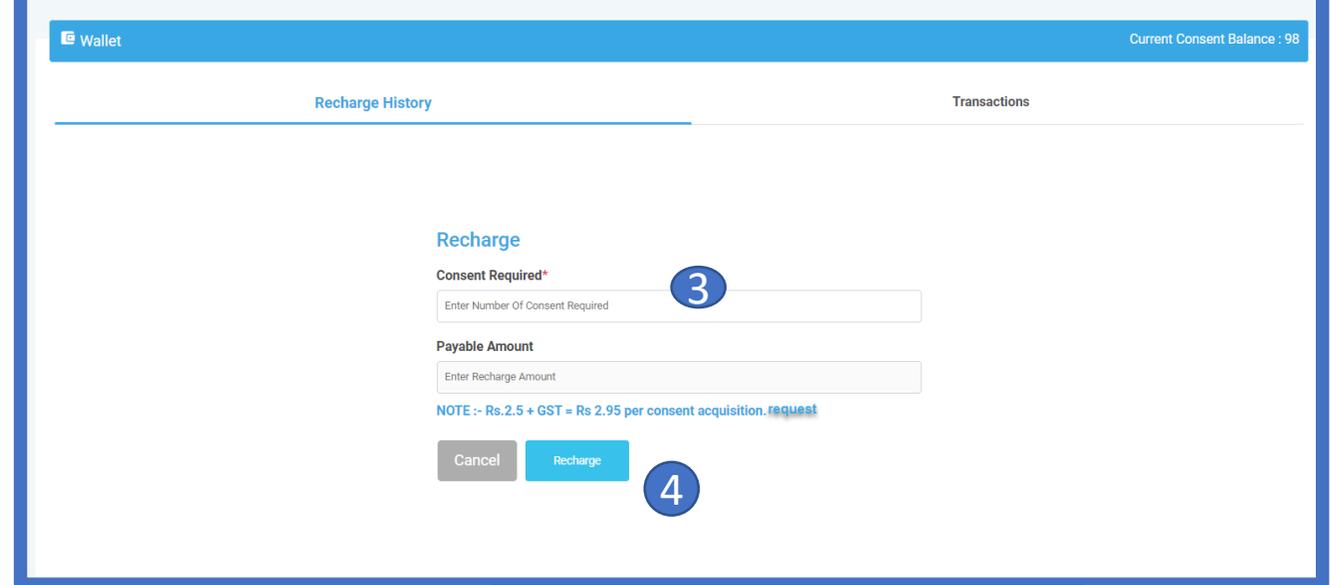
Under Recharge option the user has to enter the number of consent required. Based on the value entered the calculation will be done and payable amount will get displayed to the Entity.

4

Click on Recharge button.

5

Once submitted there will be payment methods. User can use any one of them.



6 The user has to enter the payment details.

7 Click on Pay button to complete the transaction.

8 Once done the payment details will be updated under Recharge History tab with status Success

9 The current balance will also get updated as per number of consent entered while recharge.

The image shows two screenshots from the EASYENT mobile application. The top screenshot displays a UPI payment interface with a modal window for entering payment details. A red circle with the number '6' highlights the 'UPI ID' field, which contains 'test@oksbi'. Below it, another red circle with the number '6' highlights the 'Show QR Code' button. The bottom screenshot shows the 'Recharge History' tab in the app. A red box highlights the 'Current Consent Balance : 11589' at the top right. A table below lists recharge transactions, with a red box highlighting the 'success' status in the first row. A red circle with the number '8' is placed over the 'Status' column header, and a red circle with the number '9' is placed over the 'Current Consent Balance' text.

Sl. No.	Reference Number	Recharge Amount	Consent Credited	Date	Status
1	11-MMVLNE6WIBD	32.45	11	06/10/2023 , 11:22	success
2	11-MMVLNE6OPLE	1498.6	507	06/10/2023 , 11:16	success

# TRANSACTIONS History

1 Transaction of every acquired consent through any mode will be visible under Transactions tab.

2 1 Consent Acquisition Request 1 credit deduction. Accordingly deducted credit will be visible.

3 Accordingly Current consent Balance will get updated.

The screenshot shows the 'Wallet' application interface. At the top right, a blue bar displays 'Current Balance : 98'. Below this, the 'Recharge History' section is visible, with a 'Transactions' tab selected. The search filters include 'Search By' (MSISDN/Reference Number), 'Consent ID' (dropdown menu), 'From Date' (26/04/2022), and 'To Date' (26/05/2022). A table below the filters shows the following data:

Sl. No.	Consent ID	MSISDN	Consent Template ID	Status	Mode	Acq. Date	Date & Time of Status Updated	Credit Deducted
1	1304165355499982503	9898989811	1708165036542632715	Initiated	WEB	26/05/2022 , 14:20	26/05/2022 , 14:20	1

Navigation buttons for 'Previous' and 'Next' are visible at the bottom of the table.

# Digital Consent Process – Entity Portal

1: This feature is available for Entities.

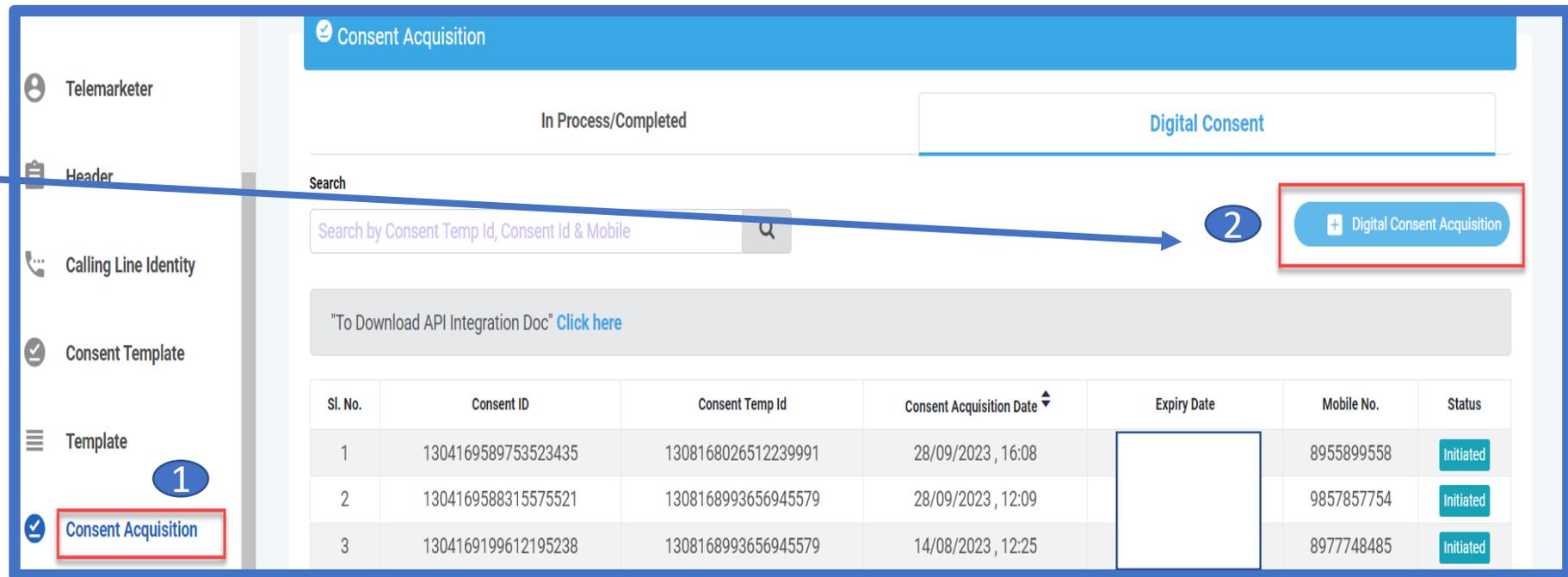
2: Entity who wish to acquire the consent of their customers can use the

## **Digital Consent Acquisition Modes**

- **Though DLT Panel**
- **QR Code Scanning**
- **API Integration**

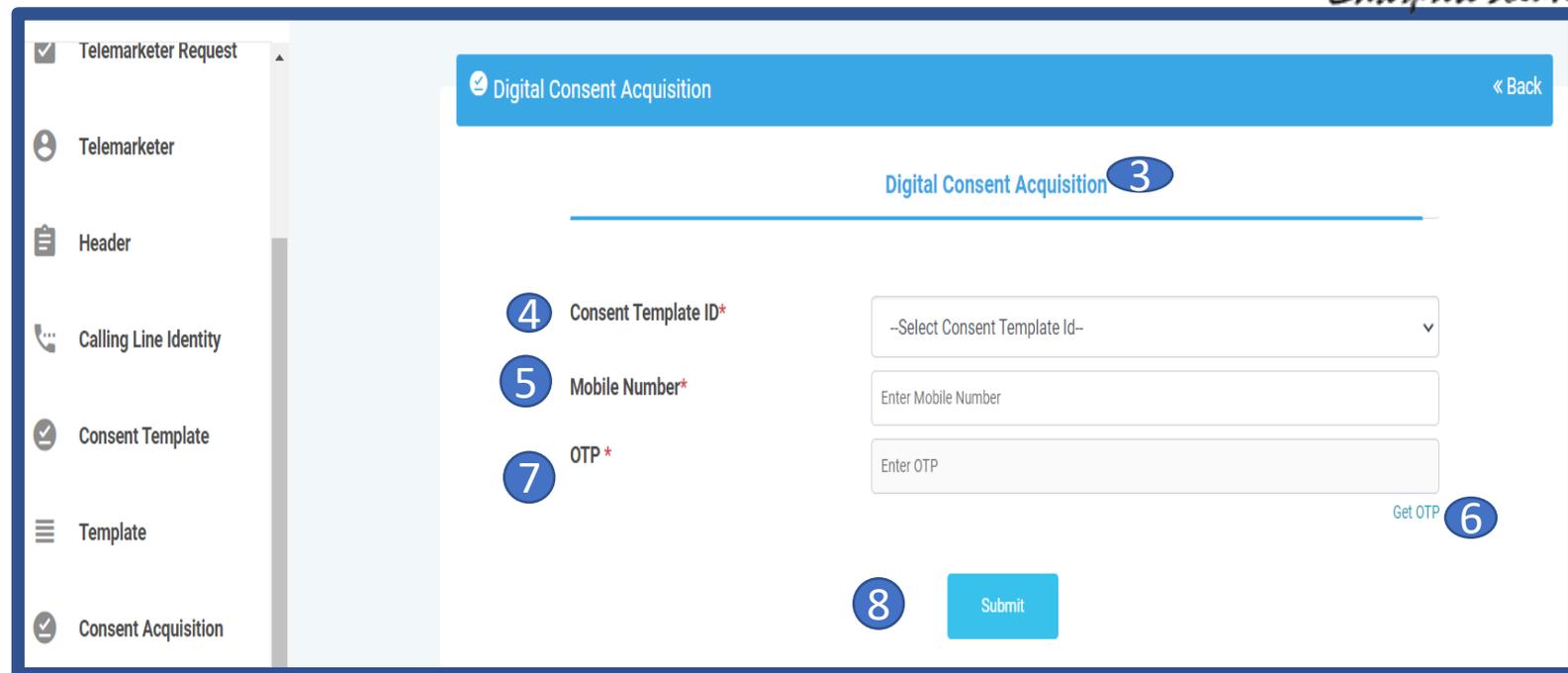
# Digital Consent Acquisition : Through DLT Portal

Under consent Acquisition the Entity will get the option to upload the consent of customer available at POS.



Sl. No.	Consent ID	Consent Temp Id	Consent Acquisition Date	Expiry Date	Mobile No.	Status
1	1304169589753523435	1308168026512239991	28/09/2023 , 16:08		8955899558	Initiated
2	1304169588315575521	1308168993656945579	28/09/2023 , 12:09		9857857754	Initiated
3	1304169199612195238	1308168993656945579	14/08/2023 , 12:25		8977748485	Initiated

- 1 Click on the **Consent Acquisition** TAB from the home page
- 2 Click on the Digital Consent Acquisition Option for Initiating Digital Consent request by entering the subscriber's mobile number.



The screenshot shows a web application interface for 'Digital Consent Acquisition'. On the left is a sidebar menu with items: Telemarketer Request (checked), Telemarketer, Header, Calling Line Identity, Consent Template (checked), Template, and Consent Acquisition (checked). The main content area has a blue header with 'Digital Consent Acquisition' and a 'Back' button. Below the header, the title 'Digital Consent Acquisition' is followed by a circled '3'. The form contains three input fields: 'Consent Template ID\*' with a dropdown menu (circled '4'), 'Mobile Number\*' (circled '5'), and 'OTP\*' (circled '7'). A 'Get OTP' button (circled '6') is located to the right of the OTP field. At the bottom right, there is a blue 'Submit' button (circled '8').

3 For real time single consent upload the PE has to submit the details.

4 The PE has to choose the approved consent id against which he wants to acquire the customer's consent.

5 Enter the customer's mobile number.

6 Click on get OTP button. Once clicked, the customer will get the OTP on his mobile number which is entered by the PE.

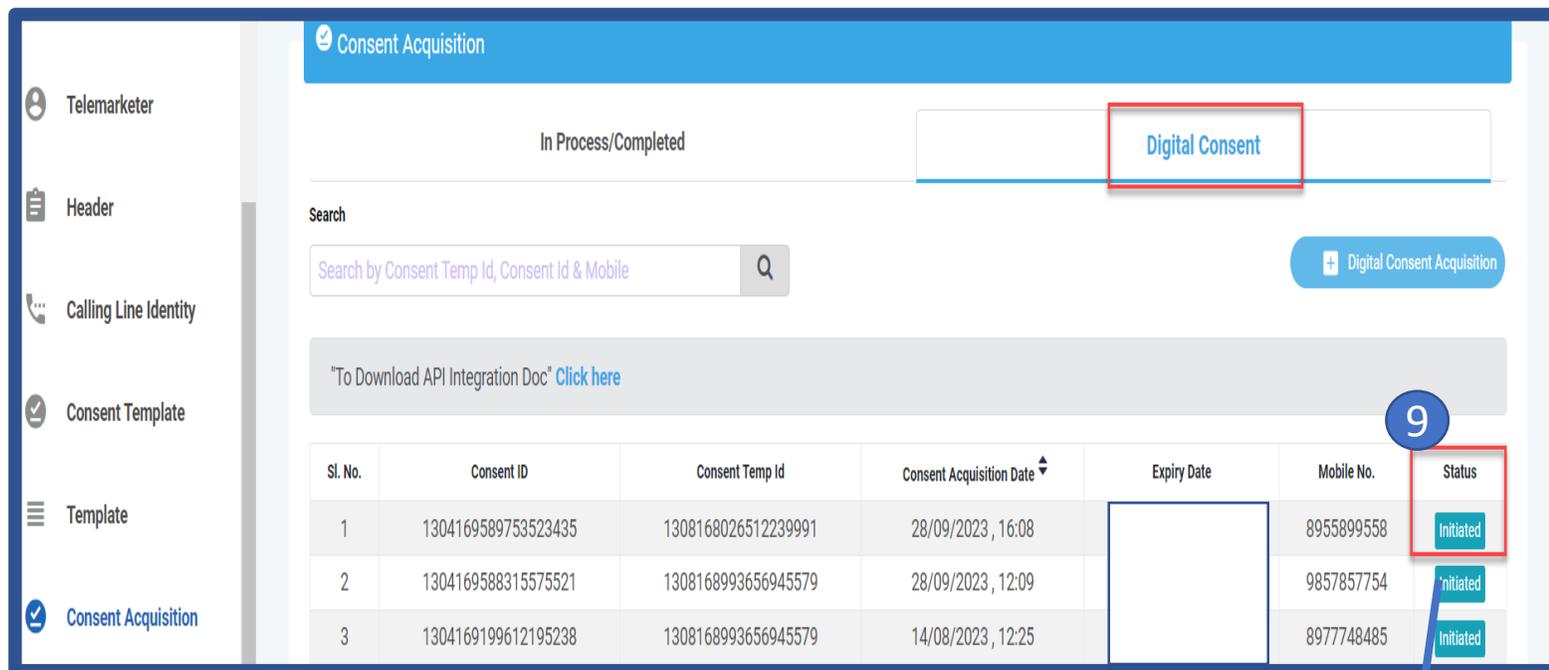
7 OTP will be entered by the PE.

8 Click on submit button.

9 Once submitted the PE can view the status under Digital Consent Tab.

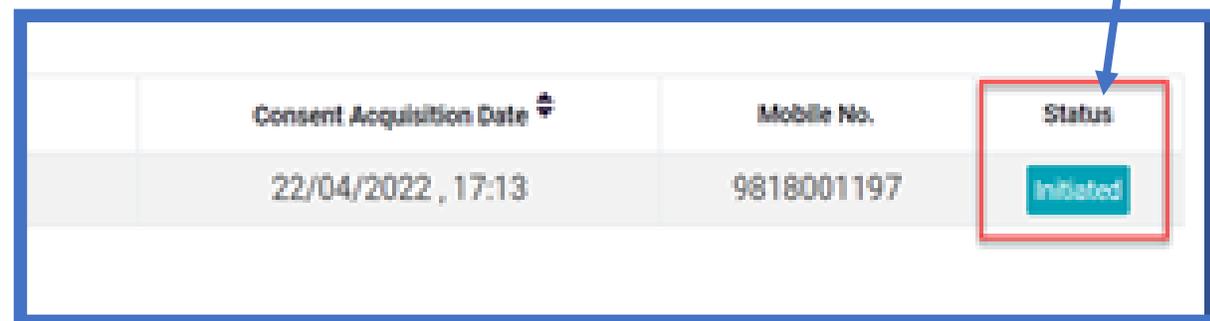
**Initiated:** - Means Consent request has been accepted on DLT portal & forwarded to TAP for initiating OTP validation process with their respective subscriber for next three days, once in day for availing the acceptance/ rejection in respect to consent request initiated.

TAP: Terminating Access Provider



The screenshot shows the 'Consent Acquisition' dashboard. A 'Digital Consent' tab is highlighted with a red box. Below the search bar, a table lists consent requests. A red box highlights the 'Status' column, and a blue circle with the number '9' points to the 'Initiated' status of the first row.

Sl. No.	Consent ID	Consent Temp Id	Consent Acquisition Date	Expiry Date	Mobile No.	Status
1	1304169589753523435	1308168026512239991	28/09/2023, 16:08		8955899558	Initiated
2	1304169588315575521	1308168993656945579	28/09/2023, 12:09		9857857754	Initiated
3	1304169199612195238	1308168993656945579	14/08/2023, 12:25		8977748485	Initiated



This is a zoomed-in view of a row from the table above. The 'Status' column is highlighted with a red box, and a blue arrow points from the '9' in the main screenshot to this box.

Consent Acquisition Date	Mobile No.	Status
22/04/2022, 17:13	9818001197	Initiated

# Digital Consent Acquisition : QR Code Scanning



1 There is one more option for Pe's to acquire customer consent i.e. QR code. Which is available under Consent Template.

2 QR code will be available against all the Consent Templates which are Active.

3 Click on QR code. Same can be downloaded and link can be shareable over WhatsApp and email id.

The Customer can open the link received over WhatsApp/email or scan the QR code in front of the PE.

Consent Template

Consent Template Rejected Registered with other TSP

Search Status Show Records

Search by Consent Templat... Q All 25 Add New Consent Template

Sl. No.	Consent Template Name	SMS/ Call Template	Brand Name	Date & Time of Application	Date & Time of Status Updated	Status	View Status	View QR Code
1	consent temp asd	adfsdfs...	REALENT	19/04/2022, 16:20	19/04/2022, 16:21	Active	Link/D-Link	

« Previous 1 Next »

Consent details

3

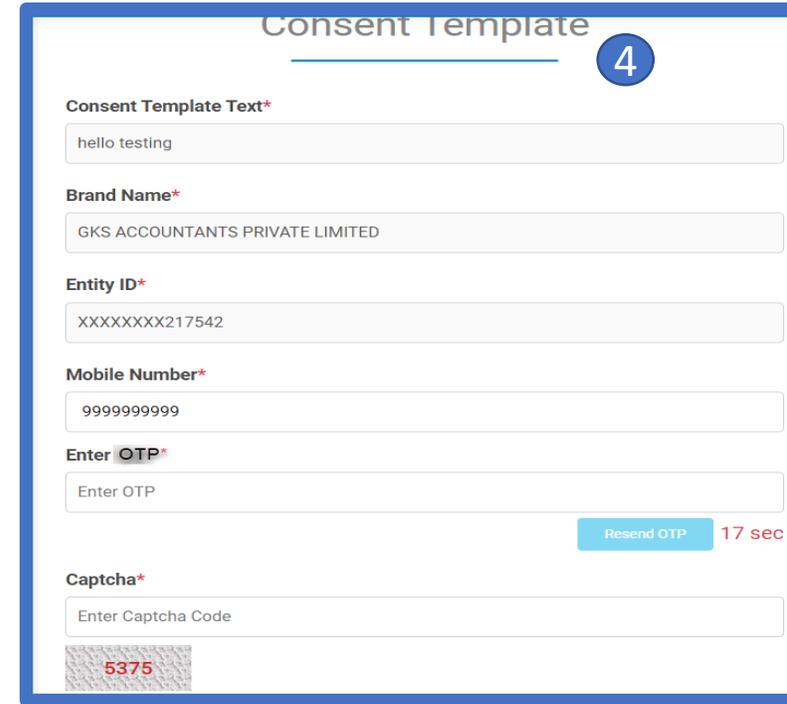
Download Share Via Whatsapp Share Via Mail

4 Once scanned the customer has to fill his mobile number along with OTP & captcha given in form and submit the details.

5 Once submitted the PE can view the status under Digital Consent tab.

**Initiated:** - Means Consent request has been accepted on DLT portal & forwarded to TAP for initiating OTP validation process with their respective subscriber for next three days, once in day for availing the acceptance/ rejection in respect to consent request initiated.

TAP: Terminating Access Provider



**Consent Template**

Consent Template Text\*  
hello testing

Brand Name\*  
GKS ACCOUNTANTS PRIVATE LIMITED

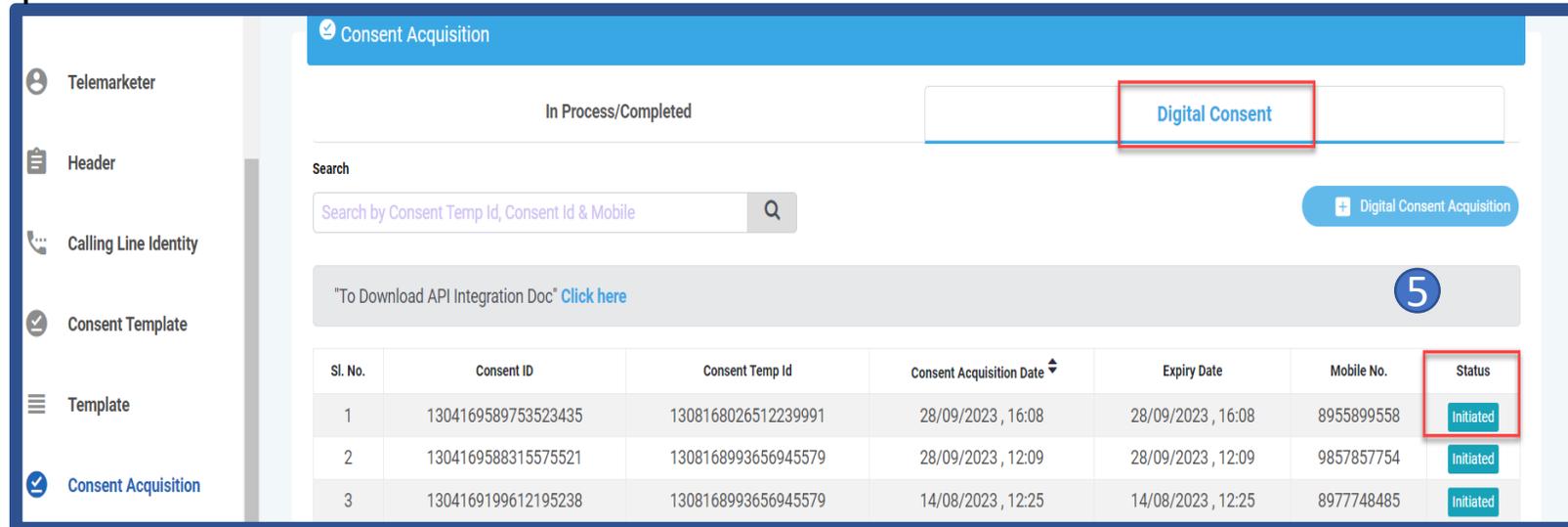
Entity ID\*  
XXXXXXXXX217542

Mobile Number\*  
9999999999

Enter OTP\*  
Enter OTP

Resend OTP 17 sec

Captcha\*  
Enter Captcha Code  
5375



Consent Acquisition

In Process/Completed

Digital Consent

Search

Search by Consent Temp Id, Consent Id & Mobile

"To Download API Integration Doc" [Click here](#)

Sl. No.	Consent ID	Consent Temp Id	Consent Acquisition Date	Expiry Date	Mobile No.	Status
1	1304169589753523435	1308168026512239991	28/09/2023, 16:08	28/09/2023, 16:08	8955899558	Initiated
2	1304169588315575521	1308168993656945579	28/09/2023, 12:09	28/09/2023, 12:09	9857857754	Initiated
3	1304169199612195238	1308168993656945579	14/08/2023, 12:25	14/08/2023, 12:25	8977748485	Initiated

# Digital Consent Acquisition : Through API Integration

- 1 In Profile section the PE will get the option to generate the user to access the API.
- 2 Click on “Click here” option

The screenshot displays a web application interface with a sidebar menu on the left and a main content area on the right. The sidebar menu includes items: Telemarketer, Header, Header Manager, Calling Line Identity, CLI Manager, Consent Template, Template, Consent Acquisition, Reports, and Profile. The 'Profile' item is highlighted with a red box and a blue circle containing the number '1'. The main content area shows a user profile for 'Telemarketer' with the following details:

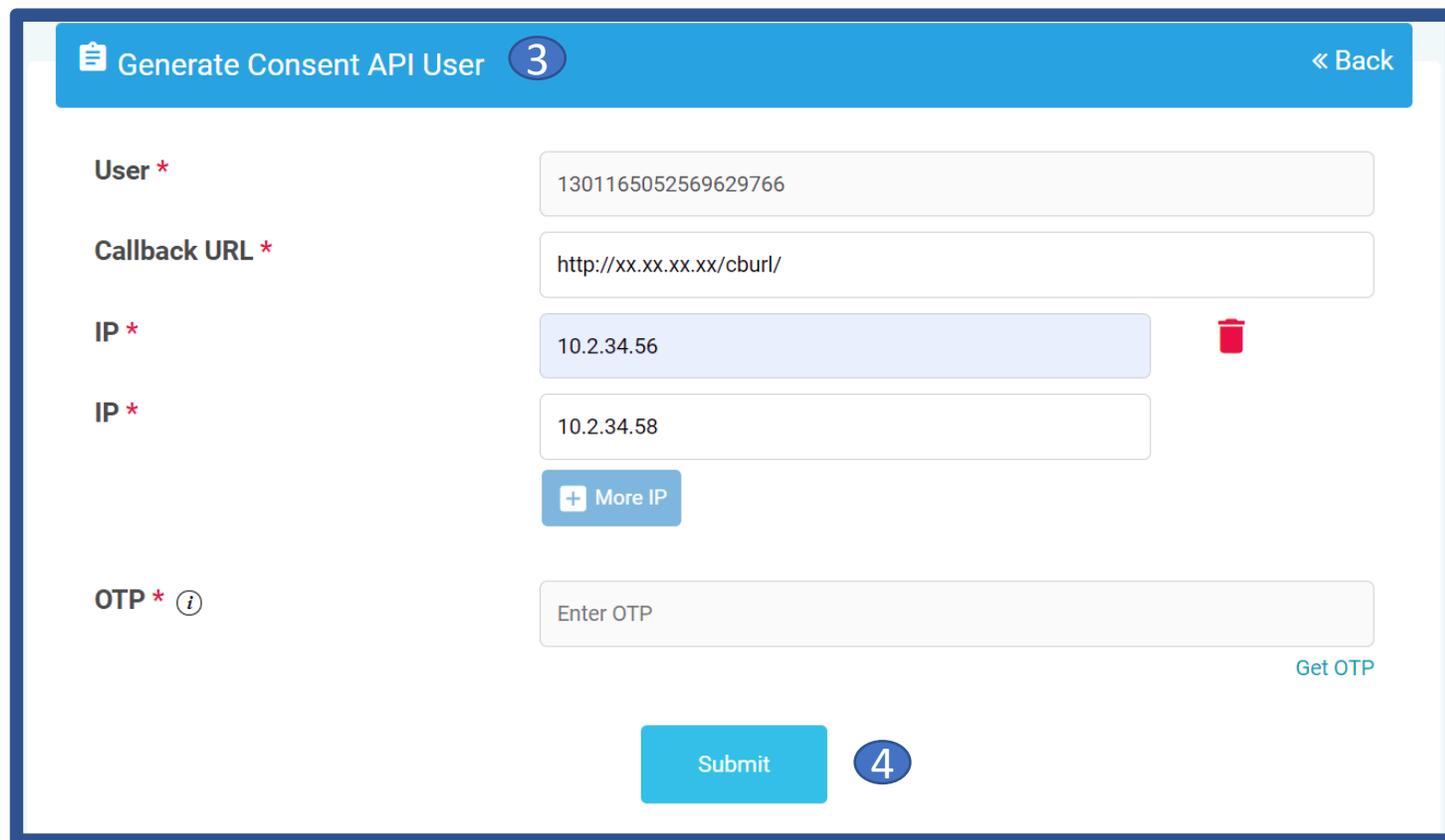
Date & Time of Registration	21/04/2022 , 12:51
Registered E-mail Id	[Redacted]
Status	Active
Service Type	SMS & Voice
IP Whitelisting	<a href="#">Click Here</a>
AUTHORISED PERSON INFORMATION <a href="#">Edit..</a>	
Name	[Redacted]
E-mail Id	[Redacted]
Mobile No.	[Redacted]
Designation	Manager
Registration Certificate Number	[Redacted]

Below the profile information, there is a link: "If you want to change your password then, [click here](#)". Below that, there is a red box around the text "Generate consent API user, [click here](#)" with a blue circle containing the number '2' next to it.

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3 Once clicked on Generate Consent API User, PE has to fill the all required details. The OTP will be sent to the respective Entity only.

4 Once details submitted the PE will get the password on his registered email id which can be further used to access the API to acquire the consent from customers.



The screenshot shows a web form titled "Generate Consent API User" with a blue header bar. The form contains the following fields and elements:

- User \***: A text input field containing the value "1301165052569629766".
- Callback URL \***: A text input field containing the value "http://xx.xx.xx.xx/cburl/".
- IP \***: A text input field containing the value "10.2.34.56". To its right is a red trash icon.
- IP \***: A text input field containing the value "10.2.34.58".
- + More IP**: A blue button with a plus sign and the text "More IP".
- OTP \* ⓘ**: A text input field with the placeholder text "Enter OTP". To its right is a blue link labeled "Get OTP".
- Submit**: A blue button at the bottom center.

Navigation elements include a "Back" link in the top right corner and a circular "3" icon in the top right of the header bar. A circular "4" icon is located in the bottom right corner of the form area.

# Sample API to Acquire Digital Consent

**URL:** <http://xx.xx.xx.xxx/api/consent/registerconsent>

**Method:** POST

Note:

- All request parameters are mandatory.
- The access token received in the key named 'access' from either API call (B) or (C) is to be sent as Authorization token in header.

## Callback URL API that needs to be shared by Entity

**URL:** To be provided by entity

**Method:** POST

**Description:** Initially the entity will update it's callback URL in Portal, while activating the consent APIs

Note:

- With each status update we'll call this callback API URL.
- URL must be a valid domain
- The expirydt field will come in case of 'ACCEPTED' status only.

Note: For detailed API integration doc, Please login to PE portal ( Consent Acquisition TAB)



THANK YOU